

## ***Low Todrigg Cottages Terms and Conditions.***

### **Bookings**

Bookings can be made through Airbnb or through our website ([www.lowtodrigg.co.uk](http://www.lowtodrigg.co.uk)) booking form and an email. In the case of Airbnb, their terms and conditions apply. Booking form bookings are confirmed through email and payment of a deposit of £100. We will hold provisional bookings for seven days.

### **Payments**

Booking form payments can be made through BACS or cheque. We do not accept cards. Full payment must be made six weeks before arrival, failure will cancel the booking.

- If you cancel more than six weeks before arrival you will lose your deposit.
- If you cancel less than six weeks before the booking date you will lose the whole fee, however you may receive a refund of the balance if we manage to fill the same dates.

Cheques should be made payable to 'Jo Keen'.

Bookings made less than six weeks in advance require the full payment.

Please let us know immediately you wish to cancel.

### **Housekeeping**

All you need to bring are clothes, food and toiletries, everything else is included. We do not charge a deposit but please let us know immediately if something is damaged or stops working properly. Each cottage is equipped for a couple and a small child in a travel cot, which you must provide. We draw your attention to the stairs and can provide a gate for controlling child access. Supervision of a child is entirely the responsibility of the guest.

## **Dogs**

We welcome one dog to the Old Stable. There is ample dog walking space on the track, public footpaths and the road, which is very quiet. This is a farming area and dogs must be under control at all times. We ask you to clear up after your dog by 'kick and flick' or using bags which should be put into the bin. There is a fee for a dog of £30 and you must let us know in advance and bring your own dog-bedding. Dogs are not allowed on the furniture nor upstairs. We do have free range hens and would ask you to be vigilant.

## **Liability**

We do not accept any liability for damage to your property, its contents, personal possessions or loss or injury in your party other than caused by proven negligence by us.